



Brian Carr <carrbp@gmail.com>

FOIA Case No. 2022-FPRO-00378 Response

1 message

Bratton, Mary-Lynn - Washington, DC - Contractor <Mary-Lynn.Bratton@usps.gov>

Fri, Jan 21, 2022 at 4:22 PM

To: "carrbp@gmail.com" <carrbp@gmail.com>

Attached and below please find information related to your FOIA request.

January 21, 2022

Via Email: carrbp@gmail.com

Brian Carr

[1201 Brady Drive](#)

[Irving, TX 75061](#)

Subject: FOIA Case No. 2022-FPRO-00378

Dear Mr. Carr:

This responds to your Freedom of Information Act (FOIA) request dated November 21, 2021, in which you seek access to Postal Service records. Specifically, you requested the following:

All records concerning tracking number 9470103699300057573507

- 1. I would like a copy (preferably electronic) of all records, emails and documents which reference tracking record 9470103699300057573507.*
- 2. I am interested in all banking transactions of payment and any refund which were made. These transactions should have been routed from my "Clink'N'Ship" account brian@carrclan.us, to purchase the shipping label for \$26.35 on my visa card ending in 4280. The charge is listed on my statement ending April 15, 2021 as submitted on April 9, 2021 and completed on April 10, 2021.*
- 3. I would also like a copy of any purported 'Proof of Delivery' that were provided.*
- 4. I would also like all documents and records concerning refund request number 6006595.*
- 5. I would also like all documents, emails and records in the June 9, 2021 time frame to and from Mr. Scott Hooper, District Manager, Dallas Customer Service and Sales, [951 W. Bethel Rd., Coppel, Texas](#),*

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75099-9998, Mr. Rodney Malone, Postmaster, Irving, TX and Congressman Veasey concerning this tracking number as well as other records referred to (such as the scanning device contents in their entirety for that time frame).

6. I would also like the documents, emails and records of all service requests concerning this tracking number to include 28670242 on July 19, 2021, 30518824 on September 14, 2021 and 31513467 and 31513591 on October 18, 2021.
7. I would like all documents, emails and records to and from Congressman Veasey on or about August 19, 2021 concerning this shipment and, in particular, the emails and other records of Vanessa K. Wallace of the Texas USPS consumer advocate office at vanessa.k.wallace@usps.gov concerning altered records and any refund.
8. I would also like all documents, records, and emails on or about September 3, 2021, to and from Ms. Scarpelli of the USPS and Congressman Veasey concerning this tracking number and any refund.
9. I would also like all documents, records, and emails by the USPS accounting services concerning this tracking number to include incident number INC000026481346 and 26497709 and Customer Service Marvin XF6HDO.
10. I would like all emails, documents and records concerning resolutions of service requests referring to this tracking number. In particular 00Dj0GyYH._500t0r8JyE:ref and 00Dj0GyYH._500t0sYbpj:ref are of interest.
11. I would like all emails, documents and records concerning USPS OIG referrals to USPS concerning this tracking number to include submission 167800 on May 18, 2021, submission 170675 on May 27, 2021, submission 184761 on July 19, 2021 and submission 209111 on October 22, 2021. I would like the content of the referrals as well as any records of actions taken and responses generated.
12. In addition I would like all emails, documents, and records concerning this tracking number to and from the USPS Office of the Consumer Advocate in Washington, D.C. in the time frame on and about October 7, 2021 as well as Postmaster General Louis DeJoy and Chairman Bloom and other members and staff of USPS Board of Governors.
13. Finally, I would like all emails, documents, and records concerning this tracking number to and from the USPS Inspector General in the time frame on and about November 17, 2021 as well as Postmaster General Louis DeJoy and Chairman Bloom and other members and staff of USPS Board of Governors and the U.S. Attorney General.
14. For external contacts such as the Attorney General, Inspector General, and Congressman Veasey, I would like copies of any records of phone calls to and from these external contacts and their staff during the specified time frames.

This office is responsible for responding to items 1 and 3. Included with this response are seven (7) pages of record material.

Tracking information for the item was found in the Product Tracking and Reporting System and details are attached. The item was addressed to [1201 Brady Dr, Irving, TX 75061](#). The final physical scan of the item was Delivered, In/At Mailbox in Irving, TX 75061 on 4/15/2021 at 11:35 AM.

The Postal Service has fully satisfied your request. If you need further assistance or would like to discuss any aspect of your request, please do not hesitate to contact the FOIA Public Liaison listed below.

PRIVACY & RECORDS OFFICE
US POSTAL SERVICE
[475 L'ENFANT PLAZA SW](#) RM 1P830
WASHINGTON DC 20260-1101
Phone: (202) 268-2608
Fax: (202) 268-5353

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FOIA Public Liaison: Nancy Chavannes-Battle

Thank you for your interest in the Postal Service.

Sincerely,

Juliaann S. Hess

Director, Mail and Package Information Systems

Innovative Business Technology

This message has been sent on behalf of Juliaann S. Hess, Director, Mail & Package Information Systems

4 attachments



2022-FPRO-00378-data-ext.pdf
356K



2022-FPRO-00378-data-int.pdf
441K



2022-FPRO-00378-data-pod.pdf
17K



2022-FPRO-00378_Carr_response_20220121_signed.pdf
175K